

Adelaide itour endeavours to ensure your tour is a great success and lots of fun. We do have a few terms and conditions to ensure your day outing is what you expect from us. If you have any queries on our Terms & Conditions please contact our office for further assistance.

- **All Alcohol is to remain on the bus**, as no bottles, drinks etc are allowed to be taken into wineries etc. Stubbies or wine bottles are ok on the bus.
- No Wine Glasses allowed on the bus. (Plastic wine glasses are ok)
- Special requests by the client during the charter are to be agreed to by the driver.
- Adelaide itour reserves the right to terminate a charter if any actions are deemed threatening or dangerous to the Driver or other passengers. (CCTV cameras are in some of our vehicles and footage may be handed over to authorities if issues occur.)
- All our buses have a liquor licence, which means you can bring eskies and consume alcohol on the bus. We allow most drinks, like Champagne, white wine, beer, RTD's etc, but we don't allow Red wine, or Sparkling Red, as it can stain the seats.
- The Driver is authorised to have an unruly passenger removed, who is threatening or placing the driver or passengers in a dangerous situation. (The removal of a passenger will not occur if it places that passenger at some form of risk, but the matter may be reported to the Police if deemed necessary by the Driver or the Management of Adelaide itour)
- Any unruly or overly intoxicated passenger may be refused entry to the bus should the driver feel that he or she may become unruly, sick or abusive, and passengers must NOT be unruly, offensive, or unpleasant at any time, irrespective of whether or not it is directed to other member/s of the immediate hiring party, one's self, our Bus Driver or any of our staff or other members of the general public. A \$100 bond maybe required to allow said person back onto the bus in some circumstances, and a soiling fee of \$100 if anyone vomits. The bus is a licensed premise, so as a person can be refused entry to a Hotel, same can happen for our buses.
- Quotes are valid for 28 days and may vary after this time to cover any additional costs for fuel or Government charges.
- If passenger numbers rise or drop, we will accommodate where possible, but 3 weeks out from a tour is our cut off for size changes.
- Prices are from the CBD, so if a tour starts in an outer suburb or country location, there may need to be extra time allocated.
- If the tour goes over the allocated time, the rate is \$20 per 15 minutes or part there of.
- A \$200 deposit is required at time of booking, non refundable if booking cancelled less than 14 days from booking date. If we are able to rebook the bus, we will refund the deposit. Balance of the tour isn't required until the day.
- Adelaide itour reserves the right to outsource Charter Bus work, when it is unable to undertake a booking because of vehicle availability. (This will not result in an increase in the agreed quote provided unless the vehicle provided is specifically requested by the client)
- All lost property will be returned to Adelaide itour office and registered in our Lost & Found Register.
- All passengers travelling with Adelaide itour are to enjoy their journey. (We want your tour to be fun)
- Passengers must not interfere with any equipment inside the vehicle at any time.
- The method of payment is to be arranged prior to the bus charter. Cash, Cheque or direct debit. We can also take EFTPOS and credit cards (Visa & MasterCard) on selected tours. Let us know prior.
- Cash payment can be paid directly to the driver on the day of the charter and prior to its commencement.
- **NO SMOKING** is permitted on any of our buses. (It is against the law in South Australia to smoke in a Public Transport Vehicle)
- **STRICTLY NO BUCKS SHOWS**
- With some tours a \$100 Bond is required.
The bond will be return 3 business days after the tour has finished, providing:
 - There is no damage to the bus
 - No one has vomited in the bus
 - The bus wasn't left in an unduly messy state
 - No negative feedback from wineries, hotels, breweries or any other businesses
 - Nothing was stolen or damaged in any venues
 - No street signs stolen or any acts of vandalism
 - Any other issues that could fall under the unacceptable category